CASE BASED STUDY TO ANALYZE THE APPLICABILITY OF LINEAR & NON-LINEAR MODELS

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ABSTRACT

This paper uses a case based study – "product sales estimation" on real-time data to understand the applicability of linear and non-linear models. We use a systematic approach to address the given problem statement of sales estimation for a given product by applying both linear and non-linear techniques on a data set of selected features from the original data set. Feature selection is a process that reduces the dimensionality of the data set by eliminating those features which contribute minimal to the prediction of the dependent variable. The next step is training the model which is done using two techniques from linear & non-linear domains, one of the best ones in their respective areas. Data Re-modeling has then been done to extract new features from the data set by changing the structure of the dataset & the performance of the models is checked again. Data Remodeling often plays a crucial role in boosting classifier accuracies by changing the properties of the dataset. We then try to analyze the reasons due to which one model proves to be better than the other & hence try and develop an understanding about the applicability of linear & non-linear models. The target mentioned above being our primary goal, we also aim to find the classifier with the best possible accuracy for product sales estimation in the given scenario.

KEYWORDS

Machine Learning, Prediction, Linear and Non-linear models, Linear Regression, Random Forest, Dimensionality Reduction, Feature Selection, Homoscedasticity.

1. INTRODUCTION

Machine learning is a branch of artificial intelligence. It concerns the construction and study of systems that can learn from data. For example, a machine learning algorithm can be used to classify people by gender, by data such as height, Body Mass Index, Favorite color etc. There are various types of Machine Learning Algorithm; two of the main types are Supervised Learning

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(where the desired output is Known), and Unsupervised Learning (where the desired output is not known). In this paper, we discuss the techniques which belong to Supervised learning^[3].

Predicting the future sales of a new product in the market has intrigued many scholars and industry leaders as a difficult and challenging problem. It involves customer sciences and helps the company by analyzing data and applying insights from a large number of customers across the globe to predict the sales in the upcoming time in near future. The success or failure of a new product launch is often evident within the first few weeks of sales. Therefore, it is possible to forecast the sales of the product in the near future by analyzing its sales in the first few weeks. We propose to predict the success or failure of each of product launches 26 weeks after the launch, by estimating their sales in the 26th week based only on information up to the 13th week after launch. We intend to do so by combining data analysis with machine learning techniques and use the results for forecasting.

We have used the divided the work into following phases:

- i) Dimensionality reduction (Feature selection)
- ii) Application of Linear & Non-Linear Learning Models
- iii) Data Re-modeling
- iv) Re-application of learning models.
- v) Evaluation of the performance of the learning models through comparative study & Normality tests.
- vi) Boosting the accuracy of the model that better suits the problem based on their evaluation.

To create a forecasting system for this problem statement we gathered 26 weeks information for nearly 2000 Products belonging to 198 categories to train our model. Various attributes such as units_sold_that_week, Stores_selling_in_the_nth_week, Cumulative units sold to a number of different customer groups etc are used as independent variables to train & predict the dependent variable- "Sales_in_the_nth_week". However our task here is only to predict their sales in the 26th week.

In Section 2, we discuss about the methodology and work done in each of the phases, followed by the results & discussion in Section 3. Finally we draw a conclusion in Section 4 along with its applications, followed by the references.

2. METHODOLOGY AND WORK DONE

A basic block diagram to explain the entire process of Machine Learning is given below.



Figure 1 : Machine Learning Life Cycle

2.1 Feature selection

We used Greedy Stepwise^[2] mechanism for feature selection^[2]. The process of feature selection gives us a list of important features from the original feature set. Here stores_selling_in_the_nth_week and weeks_since_launch have been the two most important features with maximum sales predicting power in the original data set.

The results from this procedure can be backed up using the scatter plots. The scatter plots are used for the feature "Total Units sold in nth week" plotted against other features. Their variations are then studied and can be used as a reference to justify the results from feature selection. Those scatter plots with random nature can be easily identified and discarded.



Figure 2: Cumulative Units sold to very price sensitive customers vs. Total units Sold

The above scatter plot is between:

y-axis	Total Units sold
x-axis	Units sold to Very
	Price sensitive
	customers

We can clearly see, the scatter plot between the two features does not show any trend as it is completely random in nature. A similar scatter plot was seen for most of the features, except for those obtained from feature selection. For the ones obtained from the feature selection process these scatter plots showed some relation between them which confirms the fact that they are the necessary features for regression.



Figure 3 : Total Units Sold Vs Stores Selling

y-axis	Total Units sold
x-axis	Stores Selling

Hence, this allows us to reduce the number of features that must be used to train our model.

2.2 Linear Model

We used Multiple Linear Regression^[1] for our linear learning model. The equation for Multiple Linear Regression is given below.

$$\mathbf{F}_{\mathbf{\Theta}}(\mathbf{X}) = \mathbf{\Theta} + \sum \mathbf{\Theta}_{\mathbf{i}} \mathbf{X}$$
 (Eq.. 1)

Where, X is the set of input vector with coefficients/weights Θ_i and constant value of Θ called the bias. $F_{\Theta}(X)$ is the approximated Linear function to be used for regression.

This model needs to be optimized by minimizing the Mean Square Error produced by the model. The cost function in this case is:

$$J(Θ_0, Θ_1)=(1/2m) Σ (F_Θ (x_i)-y_i)^2$$
 (Eq. 2)

Where, $F_{\Theta}(x_i)$ is the predicted value, y_i is the actual value, and 'm' is the number of tuples used for training. This is the cost function which has been optimized using Gradient Descent Algorithm^[4].

We have applied this linear learning model on the data set of selected features. The results obtained have been mentioned in the next section.

2.3 Non-Linear Model

We use Random Forest, a bagging based ensemble learning technique for non-linear training. A Random Forest^[9] consists of a collection or ensemble of base decision tree predictors/classifiers, each capable of producing a response when presented with a set of predictor input values. For classification problems, this response takes the form of a class membership, which associates, or classifies, a set of independent predictor values with one of the categories present in the dependent variable. Alternatively, for regression problems, the tree response is an estimate of the dependent variable given the predictors, taking the average from each tree as the net output of the model.

Each tree is grown as follows^[3]:

- 1. Firstly, create n_tree bootstrap samples allowing selection with replacement, where each sample will be used to create a tree.
- 2. If there are M input variables, a number m<M is specified such that at every node, m variables are selected at random out of the M and the best splitting attribute off these m is selected. The value of m is kept constant during the process.
- 3. Each tree is grown completely without pruning.

This technique was implemented in R tool, with the parameter values as $n_{\text{trees}} = 500$ and m (variables tried as each split) = sqrt(Number of features).

The accuracy of Random forests is calculated from the out-of-bag MSE which provides an unbiased result and eliminates the need for cross-validation.

$$MSE = (1/n) \sum (y_i - F_{\Theta_{oob}})^2$$
(Eq.. 3)

2.4 Data Remodeling

Data Remodeling is a phase that requires some domain specific knowledge and use of problem specific information to restructure the data. Another approach could be the Brute Force technique which is not a good practice. We have made use of certain basic assumptions related to the market activities to make changes in this stage. We progressively make changes to the data set and analyze their results with the aim to improve them further.

2.4.1 Stage 1

The Data set provided for the problem statement originally had the following structure.

- Independent Variables product id, product category, weeks since launch, stores selling in that week and various sales data to categorical customers.
- Dependent Variables The total sales in the nth week.

The current approach is basically dividing the dataset based on the "product_category" and training the model for each one of them separately. This goes by the intuition that the market

sales patterns and demands-supply varies differently for different categories. And hence we regress separately for each category and use that model to predict the sales of a product for the 26^{th} week.

After some study, we had already identified in the initial phase that, for a particular category of product, only the weeks since launch and number of stores selling have a major effect in predicting the total sales for that week. But this model was not exactly suitable as:

- Firstly, the sales in the 26th week apart from stores selling are also dependent on the sales in the previous weeks which were not being considered in the previous data model.
- Secondly, since in the test cases, the data provided is only for 13 weeks, the training must also not include any consumer specific sales data from beyond 13 weeks.
- The independent variable to be predicted must be the "Total Sales in the 26th week" and not the "Total Sales in the nth week".

Hence, we have modified the data set such that we use the sales in every week upto 13 weeks along with the stores selling in week 26 as a feature set to estimate the sales in week 26. This way we can also measure the predictive power of sales in each week and how do they affect the sales in the later stages. This has been analyzed using feature selection on the new set and also through performing an Autocorrelation analysis on the 'sales_in_nth_week' to find the correlation between the sales series with itself for a given lag. The acf value for lag 1 was 0.8 and for lag 2 was 0.6 showing that with so much persistence, there is a lot of predictive power in the Total sales in a given week that can help us predict the sales for atleast two more weeks. Finally, the new structure of the dataset for this problem statement is as follows:

- Independent Variables Sales in week1, Sales in week2, Sales in week3... Sales in week13, stores_selling_in_the_13th_week
- Dependent variable Total Sales in the 26th week.

This dataset was then subjected to both Linear & Non-linear learning models. The one which performs better would then be used to train on the next phase of Data Remodeling.

2.4.2 Stage 2

We needed to further modify the data structure to improve results and also find a method by which we could regress the data set for all the categories together. This meant trying to find a model that allowed us to train a single model that could work on all the categories together. To do this, we used the following strategy:

- 1. Let 'usn' represent Units_sold_in_week_n and 'ssn' represent Stores_selling_in_week_n.
- 2. Now, as we had previously obtained the hypothesis from Linear Regression (Eq. 1), in the form of:

usn = (k) x ssn (Eq. 4)

14

where k is the co-efficient of ssn. Note that k is the only factor which would vary from category to category.

3. Therefore, from Eq. 4, we get

1. $us26 = (k) x ss26$	(Eq. 5)
2. $us13 = (k) x ss13$	(Eq. 6)
3. \Rightarrow us26/ us13 = ss26/ ss13	(Eq., 7)
4. $=>$ us26= ss26/ ss13 * us13	(Eq. 8)

- 4. In this way, we remove the need for finding the need of the Coefficient of ssn for each category and simply keep an additional attribute 'ss26/ss13 * us13'.
- 5. Also, instead of keeping only the "Stores_selling" in week 26, we decided to keep "Stores_selling" from week 14 to 26 to further incorporate the trend (if any) of the Stores_selling against Units_sold_in_week_26. This was the only useful feature provided beyond 13th week. The number of stores could help us identify the trends in the sales of the product hence further improving the accuracy of our predictions in the 26th week.

Hence the structure of our new dataset was as follows:

- 1. For each of weeks 1 to 13, the ratio of stores in week 26 to stores in week 13, multiplied by the sales in that week.
- 2. The raw sales in weeks 1 through 13
- 3. The number of stores in weeks 14 through 26.

The results obtained from these changes are explained later in the next section.

2.5 Understanding the Applicability of Models

Any Linear model can only be applied on a given dataset assuming that it encompasses the following properties, else it performs poorly.

- 1. Linearity of the relationship between dependent and independent variables.
- 2. Independence of the errors (no serial correlation).
- 3. **Homoscedasticity**^[12] means that the residuals are not related to the variable plotted on X-axis.
- 4. **Normality** of the error distribution.

In this case we test these properties to understand and justify the performance of Linear Models against a Non-Linear Models in this domain. These tests are conducted by:

1. Linear relationship among the features is a domain based question. For example does the "sales to price sensitive customer" affect its "stores selling in nth week". Such errors can be fixed only by applying transformations that take into account the interactions between the features.

- 2. Independence of errors is tested by plotting the Autocorrelation graph for the residuals. Serial correlation in the residuals implies scope for improvement and extreme serial correlation is a symptom of a bad model.
- 3. If the variance of the errors increases with time, confidence intervals for out of-sample predictions tend to be unrealistically narrow. To test this we look at plots of *residuals versus time* and *residuals versus predicted value*, and look for residuals that increase (i.e., more spread-out) either as a function of time or the predicted value.
- 4. The best test for normally distributed errors is a *normal probability plot* of the residuals. This is a plot of the fractiles of error distribution versus the fractiles of a normal distribution having the same mean and variance. If the distribution is normal, the points on this plot fall close to the diagonal line.

The results obtained in these tests are given in the next section.

3. RESULTS AND DISCUSSION

3.1 Feature selection

The list of features obtained from Greedy Stepwise feature selection^[2] showed that "Stores Selling in nth week" and "weeks since launch" were the most important features contributing to the prediction of sales. The variance of these features with the dependent variable, together is greater than 0.94 showing that they contribute the maximum to the prediction of sales.

3.2 Application of Linear Regression And Random Forest

Linear Regression Considering the top 6 features obtained from feature selection procedure based on their variances:

Correlation Coefficient	0.9339
Mean Absolute Error	28.37
RMSE	69.9397

Random Forests considering all the features:

OOB-RMSE 46.26	
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As we currently see, the non-linear model is working better than the linear model. This may lead to a jumpy conclusion that non-linear model is probably better in this scenario. Moreover the accuracy of the classifiers is also not great due to the high RMSE values of both the models.

3.3 Application of Learning Models after Data Re-modeling Phase-1

Linear Regression Results:

16

Correlation Coefficient	0.9972
Mean Absolute Error	0.4589
RMSE	0.9012

Random Forest Results:

OOB-RMSE	7.19
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As we see here, the performance of both the models have improved drastically, however, we find that the linear model outperforms random forest. This finding compelled us to inquire about the properties of the dataset that satisfied the assumptions of the linear model. We found that:

- i) The Franke's Anscombe^[11] experiment to test the normality of data distribution came out inconclusive leading us to use the Normal Q-Q plot^[13].
- ii) The Normal Q-Q plot in $R^{[14]}$ concluded that the dataset follows the normal distribution.
- iii) The residuals also follow the normal distribution curve under the Normal Q-Q plot just like the actual data conforming the second assumption of linearity.
- iv) We check the Homoscedasticity^[12] property by plotting the residuals against fitted values. The graph was completely random in nature.
- v) Lastly, the linear relationship between features is a domain specific question. The data collected mostly contains the sales data from local stores, from local manufactures of items of daily consumption types like bread, milk_packets, airbags, etc. Since these types of products belong to a class of items where the stochastic component is negligible, it makes it easy for us to assume that the linear model can be easily applied to this problem. This is the reason why linear model is working better compared to the non-linear model due to negligible interaction of the features.

3.4 Application of Linear Models after Data Re-modeling Phase-2

Linear Regression Results considering all the new features:

Correlation Coefficient	0.9994
Mean Absolute Error	0.3306
RMSE	0.4365

Linear Regression Results considering only top 6 new features after applying feature selection on the new dataset:

Correlation Coefficient	0.99983
Mean Absolute Error	0.408
RMSE	0.7021

As we see, the results have improved further, with the accuracy of the classifier going up from RMSE value of approximately 65 to 0.43. With the final model, we were able to predict the Total

sales of any given product in the test set with an error < 1 unit for any category, our best RMSE achieved being 0.43.

4. CONCLUSION

The primary target in machine learning is to produce the best learning models which can provide accurate results that assist in decision making, forecasting, etc. This brings us to the essential question of finding the best suitable model that can be applied to any given problem statement. We have performed a case based study here to understand on how to decide whether a linear or a non-linear model is best suited for a given application.

We initially follow a basic approach by adopting two leading classifiers from each domain and evaluate their performances. We then try to boost the accuracies of both the learning models using data re-structuring. The results obtained from this process help us derive an important empirical proof that the accuracy of a classifier not just depends on its algorithm. There is no such certainty that a more complex algorithm will perform better than a simple one. As we see in this case, Random Forests, which belong to the class of ensemble classifiers bagging based is known to perform well and produce high accuracies. However, here the simple Multiple Linear Regression model outperforms the previous one. The accuracy of the model largely depends on the problem domain where it is being applied and the data set, as the domain decides the properties that the data set would inherit and this greatly determines the applicability of any machine learning technique. Hence holding a prejudice for/against any algorithm may not provide optimal results in machine learning.

To further this observation, the use of various other algorithms such as Artificial Neural Networks (Which is known to give great results in case both Linear and Non-linear Machine learning problems), as well as Support Vector Machines (Which are known to give very high accuracies) are suggested.

The framework developed here has been tested on real-time data and has provided accurate results. This framework can be used for the forecasting of daily use products, items of everyday consumption, etc. from local manufacturers, as it follows the assumption that the features have minimum interaction with each other. Branded products from big manufacturers include many more market variables, like the effect of political and economic factors, business policies, government policies, etc. which increase the stochastic factor in the product sales & also increase the interaction among the independent features. This feature interaction is very minimal for local products. Extending this framework to the "branded" scenario will require significant changes. However, the current model is well suited to small scale local products and can be easily used with minimal modifications, for accurate predictions.

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18

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